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|  | Category | Quality Policy |
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Quality Policy Statement

ProLabs' success has been built on consistently meeting the evolving requirements of its customers.

We have become a trusted advisor to our customers, listening to their needs and putting them first, allowing us to become the most innovative and influential independent player in the global, mid-tier network products market. We have grown exponentially since our founding, and are now well on our way to becoming the global market leader in compatible optics.

To underpin our commitment to quality, ProLabs has implemented a Business Management System aiming to comply with the requirements of the international quality standards of ISO 9001:2015 and ISO 14001:2015.

We are committed to the continual improvement of the Management System in order to satisfy the requirements of our customers and other interested parties, and to ensure that we meet our strategic goals.

The company sets and reviews tangible quality and environmental objectives identified in QF004 which are communicated through departmental and individual KPIs and reviewed on a regular basis.

We regularly review our component suppliers to ensure that they continue to meet our high standards.

We are committed to exceeding our customer's expectations and actively seek feedback from them to enable us to keep improving all aspects of our business.



Jason Moate
UK Director of Operations

Date: 08/07/2022